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**Rubric for the Caller in the Pilot Testing of the Traffic Accidents Management Information System**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Criteria** | **1** | **2** | **3** | **4** | **Score** |
| Able to send SMS traffic reports to the system | I was not able to send SMS to the system | I can send SMS to the system but sending process is slow | I can send SMS to the system and mostly meets the requirements | I can send SMS to the system and fully meets or exceeds the requirements | 4 |
| Able to receive SMS confirmation from the system | I was not able to receive SMS from the system | I can receive SMS from the system but receiving process is slow | I can receive SMS from the system and mostly meets the requirements | I can receive SMS from the system and fully meets or exceeds the requirements | 3 |
| ­­Able to receive follow-up SMS from the system | I was not able to receive follow-up SMS to the system | I can receive follow-up SMS from the system but receiving process is slow | I can receive follow-up SMS from the system and mostly meets the requirements | I can receive follow-up SMS from the system and fully meets or exceeds the requirements | 3 |

Total \_\_10\_\_\_/12